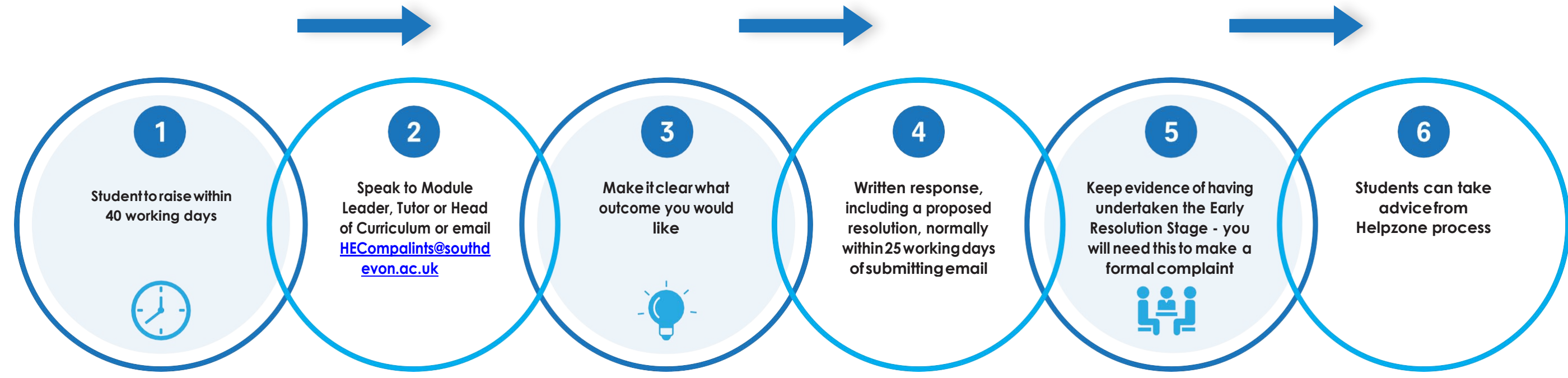


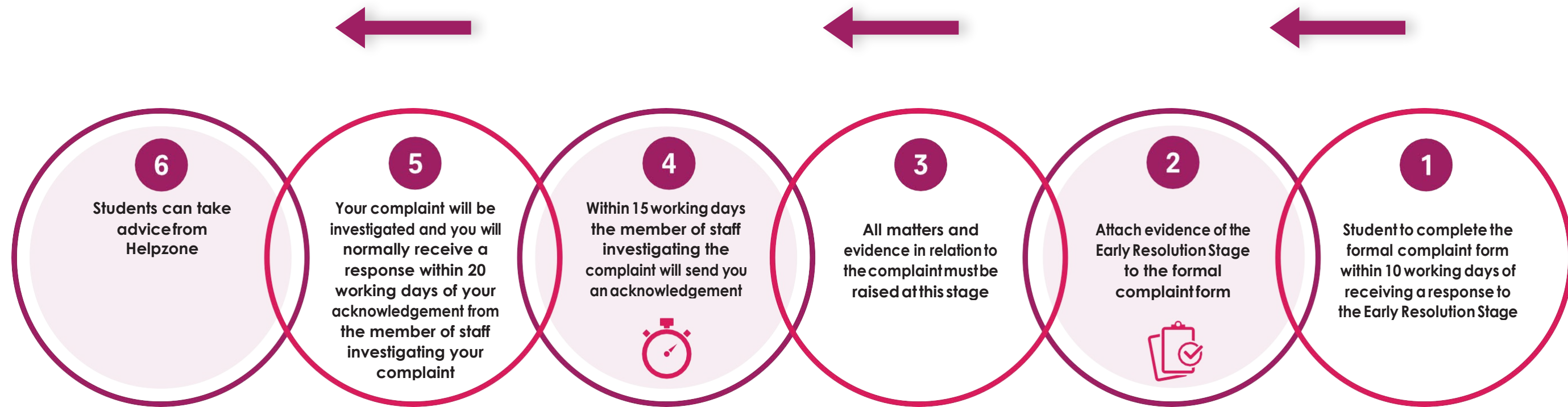
Higher Education Student Complaints Procedure

Before raising a complaint under the Student Complaints Procedure, which may not be the quickest, most effective or most appropriate way of dealing with your complaint, consider whether it may be better to raise your complaint with your module leader, your personal tutor, programme leader or Head of Curriculum.

Early Resolution Stage



Formal Complaint Stage



Review Stage

